

Charlotte-Mecklenburg Animal Care & Control Fast Facts

Animal Control was established in Charlotte-Mecklenburg in 1944. In 1983, the City of Charlotte and Mecklenburg County consolidated the animal control agencies, and a new agency began functioning under the Operations Department of the City of Charlotte. Animal Control became a free-standing department in 1990. In 1993 when City and County police departments consolidated, they formed Charlotte-Mecklenburg Animal Control Bureau. In 2007, City Council renamed the department to Animal Care & Control Division to better reflect community outreach efforts towards animal welfare.

BUDGET

\$4,819,487

NUMBER OF EMPLOYEES

78 full time employees, 1 part-time

CUSTOMER SERVICE INFORMATION

NUMBER OF CUSTOMERS

2,424 animals adopted or transferred to rescue in 2011

PROGRAMS FOR CUSTOMERS

Free Spay and Neuter Services by appointment.

Free Rabies vaccinations on the second Saturday of every month.

Low cost microchip clinics available throughout the year.

Pet Food Bank assists families experiencing financial difficulties with food for pets so they can keep their pets.

Humane Education offers programs on bite prevention and responsible pet ownership.

Partners with 124 rescue groups to promote pet adoption.

Volunteer opportunities (250+ volunteers) are available.

ONLINE ENHANCEMENTS FOR CUSTOMERS OR OTHER CONVENIENCES

Search photos online for missing pets or pets available for adoption.

Information on co-existing with wildlife.

Information on local ordinances and laws.

Safety tips for pet owners.

SERVICES DELIVERED

Enforcement of all city, county and state laws pertaining to the welfare and control of animals. Enforcement activities include investigating and prosecuting animal cruelty and neglect, leash law violations and investigating potentially dangerous dogs.

The Pet Adoption Program brings animals and people together. Animals available for adoption include dogs, cats and exotic animals such as rabbits, guinea pigs, ferrets and some livestock.

Emergency Response Team and Trailers are available to respond to emergency situations involving animals. In 2011, a team was deployed to Hyde County to help with the Hurricane Irene emergency response.



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AWARDS AND RECOGNITION

Animal Care & Control Receives Petfinder.com Foundation Grant – Feb. 2011:

Charlotte-Mecklenburg Animal Care & Control is one of four animal care agencies nationally to receive a grant from Petfinder.com to teach the Train to Adopt method developed by well known dog trainer, Sue Sternberg. The program helps to calm shelter dogs so they will connect with a person and be more likely to be adopted.

Animal Care & Control Receives Family Grant – Animal Care & Control has received a grant of \$12,500 from the Patterson Family Fund through the Foundation of the Carolinas, to support the train and adopt program.

Animal Care & Control Receives Prize from ASPCA – Animal Care & Control received the 3rd place prize of \$2,000 in the ASPCA/Subaru Share the Love event.



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